

# PRIVACY STATEMENT

## PRIVACY POLICY – EFFECTIVE AS OF APRIL 2019

This website is operated by CBS d.o.o., Josipa Marohnića 1, Zagreb, Croatia, on behalf of ourselves and our group companies ("CBS", "we", "our" or "us").

### Your privacy

We recognize that when you choose to provide us with information about yourself, you trust us to act in a responsible manner. That's why we have adopted a policy regarding how we collect, use and protect your personal information ("Privacy Policy"). By using the Website, you agree to be bound by our Privacy Policy and Terms of Use.

### CBS contact details

CBS International d.o.o.  
Ulica Josipa Marohnića 1  
Zagreb  
Croatia  
e-mail: office@cw-cbs.hr

### What information do we collect? How do we use it?

At times we may request that you voluntarily supply us with personal information. Generally, this information is requested when you register for an online service, when you provide information in connection with an online transaction or when you contact us in relation to the Website or our services.

When you register with us we may ask for information such as:

- a) your name;
- b) email address;
- c) password;
- d) company/employer;
- e) role in company;
- f) sector of interest; and
- g) location(s) of interest.

We may keep a record of the information. This is necessary for us to recognize you as a registered Website user. We may keep a record of your preferences so that we can tailor our offers and services to you. We do not store your personal data longer than is legally permitted and necessary for the purposes of providing our services or any relevant part of our services. The storage period depends on the nature of the information and on the purposes of processing. The maximum period may therefore vary per use.

Once you have registered, you may join our discussion forums and we may hold information about you from your use of such discussion forums.

When you enter a competition, register for a client event or other promotional event, we may ask for your name, address, telephone number and email address so we can administer the event.

If you choose to give us personal information via the Website that we or our business partners may need, for example, to correspond with you, we will use such information to do so. If you tell us that you do not wish to have this information used as a basis for further contact with you, we will respect your wishes.

We will use your personal details and information we obtain from other sources to provide you with information about our services, for administration and customer services, for direct marketing via e-mail and to ensure that the content, services and advertising that we offer are tailored to your needs and interests.

We may need to share your information with our service providers and agents for these purposes. We may disclose personal data in order to comply with any applicable law, order of a court of competent jurisdiction or of any supervisory, governmental or regulatory body, in or outside your country of residence. We may also disclose personal data in the event of a merger, sale or reorganization where we are required to transfer personal information to a third party involved in such process. We intend to continue improving the content and function of our Website. For this reason, we may monitor customer traffic patterns and Website usage to help us improve the design and layout of our Website and provide content of interest to you.

### **Use of cookies, web beacons and other devices**

For information about how we use cookies, web beacons and other devices to monitor users' behavior, please see our Cookie Policy at [www.cw/cbs.rs/cookies-policy](http://www.cw/cbs.rs/cookies-policy) (may change)

### **How do we use your information for marketing?**

Subject to your consent, we may share your information within our international partnerships, group companies and affiliated organizations and with our business partners for marketing purposes or we may send you information about other organizations' goods and services. Also, on the basis of your consent, we or any business partners may contact you, directly or via our agents, by mail, telephone, fax, SMS or other electronic messaging service with offers of goods and services or information that may be of interest to you.

### **Transfer of your personal data**

We may from time to time transfer your personal information to our service providers in other countries or jurisdictions which may not provide the same level of data protection as the country in which you are based if necessary, for the above purposes.

If we do make such a transfer to our third-party service providers, we or they will, if appropriate, put a contract in place to ensure that your information is protected. If you provide us with information about another person you confirm that they have appointed you to act for them, to consent to the processing of their personal data and that you have informed them of our identity and the purposes

(as set out above) for which their personal data will be processed. When we first contact them are obliged to inform them where we got their information from.

### **How do we protect your information?**

We offer the use of a secure server and Secure Socket Layers (SSL) encryption technology to protect your information. However, given the electronic nature of the internet, by using this Website, you accept the inherent risks in doing so, including, but not limited to, the security risks of interception, unauthorized access, the risks of corruption and the risks of viruses or other harmful devices.

### **What are the rights pertaining to your personal data?**

#### Right to access

You have the right to access and be informed about any of your personal data processed by us. You may also request a copy of your personal data.

#### Right to withdraw consent

In case the processing is based on a consent granted by you, you may withdraw the consent at any time.

Withdrawing a consent may lead to fewer possibilities to use our services. The withdrawal of consent does not affect the lawfulness of processing based on consent before its withdrawal.

#### Right to rectify

You have the right to have your incorrect or incomplete personal data stored by us corrected or completed by contacting us.

#### Right to erasure

You may also request from us to delete your personal data from our system. We will comply with such request unless we have a legitimate ground to not delete the such personal data.

#### Right to object

You may have the right to object to certain use of your personal data if such data are processed for other purposes than necessary for the performance of our services or for compliance with a legal obligation.

If you object to the further processing of your personal data, this may lead to fewer possibilities to use our services.

#### Right to restriction of processing

You may request from us to restrict the processing of your personal data for example when your data erasure, rectification or objection requests are pending and/or when we do not have legitimate grounds to process your data. Such request may also lead to fewer possibilities to use our services.

## Right to data portability

You have the right to receive personal data you have provided us in a structured and commonly used format and to independently transmit those data to a third party.

## How to consummate your rights

The abovementioned rights may be used by sending a letter or an e-mail to us on the addresses set out above, including the following information: your name and phone number. We may request the provision of additional information necessary to confirm your identity, if necessary. We may reject requests that are unreasonably repetitive, excessive or manifestly unfounded.

## Lodging A Complaint

In case you consider our processing of personal data to be inconsistent with the applicable data protection laws, a complaint may be lodged with the local supervisory authority for data protection. In Croatia, such authority is the Croatian Data Protection Agency ([www.azop.hr](http://www.azop.hr)).

## **Disclaimer**

We link to other Websites. We are not responsible for the content or privacy policies of these websites for the way in which information about their users is treated. In particular, unless expressly stated, we are not agents for these Websites or advertisers nor are we authorized to make representations on their behalf. In any event, you should explore the privacy practices of those third parties.

## **Passwords**

In order to bring you more personalized services, we may ask you to establish one or more passwords to gain access to certain services or sections in either our Website or the website(s) of other suppliers whose products or services are available to you via a link from our Website. You are solely responsible for the control and use of each password you create.

## **Updates**

We may update our Privacy Policy from time to time. If we make a material change to the policy, we will post a notice on our Website, together with an updated Privacy Policy.

## **Unsubscribe/changing your mailing preferences**

If you have received an e-mail or e-mails from CBS International that you no longer wish to receive please contact us at [office@cw-cbs.hr](mailto:office@cw-cbs.hr).